

# IN 4 EASY STEPS Understand your new Aqualectra Bill

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## YOUR BASIC INFORMATION

- A. The number of the invoice at hand.
- B. Your Aqualectra customer number with which you can group all your invoices if you have more than one consumption outlets.
- C. **Your unique reference number for any transactions at Aqualectra regarding this consumption address.**
- D. The date that the bill was generated.
- E. The consumption period that the bill covers.
- F. The consumption address.

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## YOUR PAYMENT DUE AND SPECIFICATIONS

- A. The **initial balance** is what you had to pay for the previous period.
- B. **Payments received** until the indicated date.
- C. The **remaining balance** after deducting payments received, till the indicated date, on the previous bill.
- D. The cost of your **normal electricity consumption** for the billing period.
- E. The cost of your **normal water consumption** for the billing period.
- F. The **rental price** of your water meter.  
(There is no charge for electricity meters.)
- G. **Important: end balance**
  - The deadline for payment.
  - The payment due according to the current bill.
- H. Your deposit, depending on your usage capacity and connections.

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## YOUR CONSUMPTION SPECIFICATIONS

- A. The specific product that the information is about
- B. **The unique serial number** of the electricity or water meter.
- C. The **initial dates** for measuring the usage being billed; this corresponds with the final position on the previous bill.
- D. The **initial reading** of the specific consumption. The initial position of the current period, is the final position of the previous period.
- E. The date on which Aqualectra read your meter(s) at the address.
- F. The consumption read on your meter(s) at the address.
- G. The **factor** depends on the connected capacity. Normal capacities always have the factor 1. Higher capacities may have a higher factor, always being a round number.
- H. The **consumption** of the specific product for the billing period.

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## YOUR USAGE DURING THE LAST 12 MONTHS

An overview of your kilowatt hour usage of electricity and your cubic meter usage of water for the last 12 months. The chart changes (moves up) every month.

## JUST ONE CUSTOMER ACCOUNT!

Now you may use the same Aqualectra customer account to pay the taxes for garbage collection and waste handling ('Afvalstoffenbelasting').

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KvK Number: 145740 | Crib Number: 102474620

Banco di Caribe NV 13889850000110002  
Giro Bank NV 1110579  
Maduro & Curiel's Bank 77455204

Orco Bank NV 1000390001  
RBC Bank NV 11161694  
Vidanova Bank NV 440255075



Sefna Bon-Kliente  
Jongbloedweg 32

3,ZP-7004

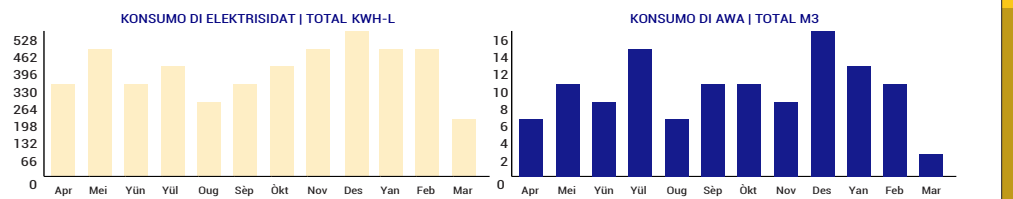
KUENTA	
A	Number di faktura 600000000038
B	Number di abonado 1301070967
C	Number di cuenta 13515179
D	Fecha di cuenta 26.02.2018
E	Periodo 2018 febrüari
F	Adrè di konsumo JONGBLOEDWEG 32

RESIBU AKUMULATIVO			TOTAL	
A	Saldo inisial	NAF.	769.09	
B	Pagonan risibi te fecha 26.04.2018	NAF.	0.00	
C	Saldo restante	NAF.	769.09	769.09
D	Konsumo normal di oriente kWh-L	NAF.		113.29
E	Konsumo normal di awa M3	NAF.		23.18
F	Hür di meter	NAF.		0.50
G	Saldo final	NAF.		1.266,74
H	Depósito: 400,00			

SPESIFIKASHON DI KONSUMO											
PRODUKTO	NUMBER DI SERI	FECHA INISIAL	POSISHON INISIAL	FECHA FINAL	POSISHON FINAL	FAKTOR	KONSUMO	UNIDAT	DIA	SISTEMA	TARIFA
Koriente	11553453	16.02.2018	18,789.00	16.03.2018	19,032.00	1.00	243.00	KWH	29	EU	01
Awa	D08UA100735	16.02.2018	336.00	16.03.2018	338.89	1.00	2.89	M3	29	EU	A

- I. The usual **unit** in which the usage is calculated:
  - a. Electricity in kilowatts per hour (KWh).
  - b. Water in cubic meters (M3).
- J. The **number of days** between the meter reading last month and the current reading.

- K. Usage is determined based on the reading of your meter (CU) or based on an estimate, using your average consumption (EU).
- L. Please visit [Aqualectra.com](http://Aqualectra.com) for information about tariff categories.



Maduro & Curiel's Bank Selikor 1388950000110001  
Giro Bank NV Selikor 1110599  
Maduro & Curiel's Bank Selikor 12426208

Orco Bank NV Selikor 1018250001  
RBC Bank NV Selikor 17993478  
Vidanova Bank NV Selikor 440244001

AFVALSTOFFENBELASTING		PAGO PROSESÁ		TOTAL
Saldo inisial	NAF.	40.00		
Pagonan risibi te fecha 05.10.2017	NAF.	0.00		
Saldo restante	NAF.	40.00	NAF.	40.00
Impuesto di sushi	NAF.		NAF.	20.00
Saldo final	NAF.		NAF.	60.00

POR MANDA UN BEZWAARSCHRIFT/KARTA DI OPHESHON PA LANDSONTVANGER DENTER DI 60 DIA DESPUES DI FECHA DI KUENTA  
PAGINA 01/01

**Avoid discontent: pay your bills on time!**

If you have any questions, please call us at **0800 0135** or e-mail us at [contactcenter@aqualectra.com](mailto:contactcenter@aqualectra.com)

